

BENJAMIN JENKIN

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I am an enthusiastic and dedicated student currently pursuing an Engineering (Honours) and Master of Engineering degree at the University of Queensland, majoring in Electrical and Computer Engineering. With a strong academic foundation, including a Queensland Certificate of Education and an ATAR of 95.45, I am committed to developing technical expertise in engineering with a current GPA of 4.71.

My professional experience includes roles in customer service and technology solutions at Officeworks, where I assist customers in finding the right products to meet their needs, and as a referee for Football Queensland, where I demonstrate leadership, decision-making, and conflict-resolution skills in high-pressure situations. I am passionate about working in fast-paced environments, maintaining excellent communication, and delivering outstanding results.

EXPERIENCE

FOOTBALL & FUTSAL REFEREE

Football Queensland | Townsville, Rockhampton, & Brisbane, Queensland

Queensland School Futsal & Queensland School Sport | Brisbane, Queensland

2020 - Present

As a Referee for Football Queensland, I officiate competitive football and futsal matches, ensuring games are played fairly and in accordance with the official rules and regulations. My responsibilities include making real-time decisions on fouls, enforcing penalties, managing player conduct, and maintaining the flow of the game. I consistently demonstrate the ability to stay composed under pressure, manage high-stakes situations, and communicate effectively with players and coaches. In addition, I work closely with other referees and match officials to ensure a safe and enjoyable environment for all participants, contributing to the smooth operation of the event. Through this role, I have developed strong leadership, decision-making, and conflict-resolution skills in fast-paced, high-pressure environments.

TEAM MEMBER

Officeworks | Rockhampton & Milton, Queensland

2023 - Present

As a Team Member at Officeworks, I assist customers in finding the right technology solutions to meet their needs, offering expert advice on a range of products such as laptops, printers, and accessories. My role involves staying up-to-date with the latest tech trends, handling customer inquiries, demonstrating product features, and providing personalised recommendations. I also contribute to achieving sales targets, maintaining stock levels, and ensuring a well-organized and inviting sales floor. Excellent communication and product knowledge are key to delivering exceptional customer service in a fast-paced retail environment.

TEAM MEMBER

KFC | Townsville & Rockhampton, Queensland

2020 - 2021

As a Team Member at KFC, I provided friendly and efficient service to customers. My responsibilities included taking orders, handling payments, preparing food, maintaining cleanliness in the dining area, and addressing customer inquiries or concerns. I worked in a fast-paced environment, balancing teamwork and communication to deliver quality service while adhering to KFC's operational and food safety standards.

EDUCATION

QUEENSLAND CERTIFICATE OF EDUCATION

Rockhampton Grammar School

December 2023

- ATAR – 95.45
- Activities and societies:
 - Futsal Captain
 - Football Vice-Captain

As a student at Rockhampton Grammar School, I pursued a rigorous academic program, studying Specialist Mathematics, Mathematical Methods, Physics, Chemistry, Biology, and Literature. My dedication to these challenging subjects, particularly in the STEM fields, allowed me to develop strong analytical and problem-solving skills. I consistently applied a high level of effort and discipline to achieve academic success, culminating in an ATAR score of >95. My studies not only strengthened my critical thinking abilities but also fueled my passion for understanding complex concepts and prepared me for further academic challenges in engineering.

ENGINEERING (HONOURS) AND MASTER OF ENGINEERING

University of Queensland

Expected - December 2028

- Major in Electrical and Computer Engineering
- GPA - 4.71
- Activities and societies
 - UQ Formula SAE

As a current student at The University of Queensland, I am pursuing a Master of Engineering (MEng) in Electrical Engineering. My coursework involves a combination of advanced theoretical studies and practical applications, focusing currently on areas such as electrical engineering, mechanical engineering, and ordinary differential equations. I am continuously developing my technical skills in MATLAB and Python, while also participating in team projects that enhance my collaborative and problem-solving abilities. My academic journey at UQ is driven by a passion for innovation and a desire to contribute to the future of computer engineering.

SKILLS

- Mathematics
 - Decision-Making
 - High-Pressure Environments
 - Technology
 - Exceptional communication
 - Sales
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